



Quadvest cares about the communities and people we serve, so we have prepared this hurricane guide. "Are you ready for the Hurricane Season?" It will provide valuable information when a hurricane threatens or in the aftermath of the storm. Quadvest is urging customers to have a personal emergency plan in place in case the water goes out. We will communicate with customers through the subdivisions' POA/HOA, our company website, Phone Tree and 740 am radio. Please keep the phone lines open for emergency such as reporting a fire at a water plant.

### **Hurricane Preparedness Are you ready for the Hurricane Season?**

During and after a hurricane, the water supply to your home can become contaminated and unfit to drink. To ensure your household has a safe and adequate water supply after natural disasters, take these precautions:

- Store enough drinking water for each family member and pet.
- Store water in clean, noncorrosive, tightly covered containers.
- Store containers in a cool, dark location.
- Collect water in bathtubs for non-drinking uses.

As soon as landfall is imminent or evacuation notices are issued during a hurricane warning, you can further protect the water supply going into your home and minimize property damage by following the guidelines shown below:

To protect your hot water heater:

- Turn off your water at the meter.
- Switch off the electrical circuit breakers.

To have water for non-potable uses:

- Fill up the bathtub.
- Use the water in the hot water heater.

### **How to purify water**

A "Boil Water" notice may be issued after a storm because the water has become unsafe to drink due to pipes breaking. If this occurs, you'll want to have a safe and adequate drinking water supply in your home until service can be restored.

To purify the water bring it to a boil and boil vigorously for 3 to 5 minutes; let cool. You can add a pinch of salt, or pour back and forth between two containers to improve the taste.

